VCU Technology Services

Our Mission

Information technology is integral to the academic and personal lives of VCU’s students, faculty and staff. It serves as a vital and essential tool to support the highest caliber of instruction, research, public service, health care and administrative activities.

To best support the mission of the University, VCU Technology Services strives to ensure that:

- Technology resources at VCU will be available anywhere and anytime.
- Technology solutions at VCU will be creative, innovative and add value to University activities.
- Technology support at VCU will maximize the use and worth of technology tools for our constituents.
- Technology management at VCU will ensure that resources are used effectively and efficiently.
VCU Technology Services

2011-2012 Priorities

Daily Activities
- Be the best customer service unit within VCU
- Provide stable and reliable technology at 99.9% availability (network, voice, internet, email, learning systems, eServices)
- Be good stewards of University resources through effective IT management (governance, planning, project management, change management and security)

Key Projects
- Establish the University Academic & Administrative IT Steering Committee and launch an effective IT governance process
- Commence the email modernization project to provide the next generation of email services to VCU faculty and staff
- Design cutting edge media and technology applications for the new University Learning Center
- Develop a plan for the future of data center services for the University
- Aggressively manage the G2B and related networking projects to improve network performance and speed