Our Mission

Information technology is integral to the academic and personal lives of VCU’s students, faculty and staff. It serves as a vital and essential tool to support the highest caliber of instruction, research, public service, health care, and administrative activities.

To best support the mission of the University, Technology Services strives to ensure that:

- Technology resources at VCU will be available anywhere and anytime.
- Technology solutions at VCU will be creative, innovative, and add value to University activities.
- Technology support at VCU will maximize the use and worth of technology tools for our constituents.
- Technology management at VCU will ensure that resources are used effectively and efficiently.
2012-2013 Priorities

Daily Activities
- Be the best customer service unit within VCU
- Provide stable and reliable technology (network, voice, internet, email, learning systems, eServices) at 99.9% availability
- Be good stewards of University resources through effective IT management (governance, planning, project management, change management, and security)

Key Projects
- Develop an effective technology support model for the Provost, particularly in the areas of strategic enrollment management and planning and decision support
- Initiate the computer center infrastructure improvement project
- Complete the Gig-to-Building network project
- Complete the Google Apps implementation project
- Design and install leading edge technology in the new University Learning Center to enhance learning and collaboration activities.