Virus Protection

go.vcu.edu/sophos

All computers on the VCU network are required to have antivirus software installed with up-to-date antivirus definition files. VCU has a download license for Sophos antivirus software for all VCU students, faculty and staff for use on university and home computers.

Telecommunications

go.vcu.edu/telecommunications

VCU TS Telecommunications provides a wide range of voice services to faculty and staff. Services provided include telephone sets, voicemail, long distance, and mobile phones.

For more information concerning these services, please visit the website listed above.

learnIT Technology Training

-go.vcu.edu/learnIT
-go.vcu.edu/atomiclearning

VCU TS offers a variety of technology training opportunities for faculty and staff. These training opportunities include hands-on workshops, online video training provided by Atomic Learning, seminars, self-paced tutorials and on-line documentation.

VCU Blogs

-blog.vcu.edu

Create and manage a personal or departmental blog to easily publish information to the web on any topic and gather feedback from your readers through comments.

Follow VCU Technology Services

-ts.vcu.edu
twitter.com/vcutechservices
youtube.com/VCUTechServices
go.vcu.edu/facebook
flickr.com/vcutechservises

Updated August 2012
VCU Technology Services (VCU TS) is responsible for centralized academic and administrative computing at VCU. This includes applications such as Blackboard, eServices, email, mobile applications such as VCU Mobile, research computing, the VCU helpIT Center and myVCU Portal.

Technology is integral to every day life and academics in our University community. VCU TS provides the essential tools to support a high caliber of instruction, research, public service, health care, and administrative activities.

**eID and Password**
go.vcu.edu/eid
The VCU eID is your electronic identification used to access many VCU online services.
Using a strong password with your eID is one of the most important actions you can take to protect your computer and personal data. **VCU has implemented a requirement that all eID users have strong passwords containing 8-24 characters.**

**Blackboard**
blackboard.vcu.edu
Blackboard (Bb) is a learning and content management system. The Bb system consists of two major components: the Learning Management System provides an online interactive presence for coursework, and the Content Management System which provides internet access to store files online.

**VCU Alerts**
www.vcu.edu/alert
Sign up for emergency text messaging notifications today! Notifications are also available via digital signage, email, and the web. This service provides alerts to the VCU community in the event quick and/or emergency alerts become necessary.

**eServices**
my.vcu.edu
eServices is VCU’s web-based system for administrative services. eServices, available via the myVCU Portal, enables you to access employee information, update payroll information, check leave balances, and obtain electronic forms.

**VCU helpIT Center**
go.vcu.edu/helpIT
The VCU helpIT Center provides comprehensive computing support for students, faculty and staff. Online requests can be made 24 hours a day. Live chat is available to let you talk with VCU helpIT Center staff via instant messaging.

**appsforVCU Email**
apps.vcu.edu
appsforVCU is more than an email system for faculty and staff at VCU. This is a complete collaboration suite powered by the Google Apps for Education platform. appsforVCU provides email, calendar, group scheduling, instant messaging, video chat, contacts and much more on a flexible platform available via browser, third-party IMAP clients, and many mobile devices. To access your account log in at the link above or learn more by visiting the appsforVCU Gone Google site listed above. For information concerning the previous email system, please visit go.vcu.edu/lotusnotes.

**myVCU Portal**
my.vcu.edu
The myVCU Portal is about choice and customization. Organize information by dragging portlets and dropping them where you want them. Easily add tabs to group related content together. Make it the way you want it to easily access Blackboard, VCU email, events calendar, RSS feeds, eServices, your VCU Alert account, and your VCU library record.

**VCUCard**
vucocard.vcu.edu
VCUCard is the official identification card for Virginia Commonwealth University. While on campus, all students, faculty and staff are required to carry their VCUCard. Visit the VCUCard website to learn about the other features of your card.

**askIT Knowledge Base**
go.vcu.edu/askIT
How do I use Safenet Wireless? askIT!
Does VCU provide discounts on computers? askIT!
How do I access email on my cellphone? askIT!
The askIT knowledge base is your one stop shop for all of your VCU technology questions. We have put together a wealth of technology information in a self-help knowledge base that is available 24 hours a day.
Have a question about technology? askIT!

**Buying and Servicing Your Computer**
go.vcu.edu/computerpurchase
The getIT Computer Purchasing Program provides discounts on Apple, Dell and Lenovo computers for personal use.
Departmental machines may be purchased via state contract using departmental budget funds. We recommend consulting with your department’s technical support staff before purchasing to ensure compatibility with your department’s programs and requirements.

**fixIT**
go.vcu.edu/fixIT
The fixIT Computer Service Program is a computer repair service available from the VCU helpIT Center.

**Software**
go.vcu.edu/Microsoft
VCU has licensed a number of software programs, including Microsoft Office and Windows, for download at no cost for use on faculty and staff VCU owned computers. Microsoft products are available for home use at a nominal fee for faculty and staff. Visit the VCU Technology Services sites above for a complete list of available software.

**VCU FileDrop**
filedrop.vcu.edu
VCU FileDrop is a simple service for sending large files (up to 2Gb) to others both inside and outside of VCU using email notification.

**Mobile@VCU**
www.vcu.edu/mobile
Mobile is quickly becoming our primary portal to life at VCU. Mobile applications and websites are now available to give easy access to VCU services anywhere at anytime. Mobile services allow you to see how many seats are available in your class, locate a building on the VCU maps, and find a colleague in the VCU directory. Check out the link above to see what mobile applications and websites are available for your device. Applications are available for Android, Apple iOS, and Blackberry devices. Mobile websites are available for most mobile devices with a web browser.
**Virus Protection**
go.vcu.edu/sophos

All computers on the VCU network are required to have antivirus software installed with up-to-date antivirus definition files. VCU has a download license for Sophos antivirus software for all VCU students, faculty and staff for use on university and home computers.

**Telecommunications**
go.vcu.edu/telecommunications

VCU TS Telecommunications provides a wide range of voice services to faculty and staff. Services provided include telephone sets, voicemail, long distance, and mobile phones.

For more information concerning these services, please visit the website listed above.

**learnIT Technology Training**
go.vcu.edu/learnIT

VCU TS offers a variety of technology training opportunities for faculty and staff. These training opportunities include hands-on workshops, online video training provided by Atomic Learning, seminars, self-paced tutorials and on-line documentation.

**VCU Wiki**
wiki.vcu.edu

The VCU Wiki allows faculty to easily create personal or public websites that can be collaboratively edited by faculty, staff, and students. No special software is needed to make changes to the website as all editing and content creation occurs within the browser.

**Follow VCU Technology Services**
ts.vcu.edu
twitter.com/vcutechs
youtube.com/VCUTechServices
go.vcu.edu/facebook
flickr.com/vcutechs

Updated August 2012