LEARNING SYSTEMS

The Learning Systems team maintains and supports online learning tools, web applications, and multiple integrations that make up the VCU eLearning ecosystem.

Specialized faculty support is offered through workshops, consultations and online materials. Opportunities for innovative uses of technology in education include:

- Learning Management Systems (Blackboard & LON-CAPA)
- Lecture Capture & Video Management (Echo360 & Kaltura)
- Real-Time Video Conferencing (Collaborate Ultra)
- Multimedia Collaboration (VoiceThread)

LEARN MORE:

go.vcu.edu/LearnWithLS

REQUEST ASSISTANCE:

Options: https://learningsystems.vcu.edu
Online: go.vcu.edu/itsc
IT Support Center: 828-2227

GET NEWS AND UPDATES:

wp.vcu.edu/learning-systems

LABS AND CLASSROOMS COMPUTING

Labs and Classrooms Computing (LCC) is a skilled and innovative team committed to maintaining and supporting academic computing in teaching & learning spaces throughout the university. In addition, LCC also provides support for laptop rental programs across both campuses for use by faculty, staff, and students.

LCC also manages Adobe Creative Cloud at VCU, providing user account and shared device license administration, software packaging and deployment support, and collaborates with other personnel in Technology Services to assist with billing and reconciliation.

LEARN MORE:

go.vcu.edu/tstrainingrooms

REQUEST ASSISTANCE:

Monroe Park Campus: 828-1098
MCV Campus: 828-3400
Online: go.vcu.edu/itsc

SUBSCRIBE FOR NEWS AND UPDATES:

wp.vcu.edu/classroomsupport

VCU Academic Technologies Technology Services

DELIVERING ESSENTIAL ACADEMIC COMPUTING TECHNOLOGIES, SERVICES, AND SUPPORT IN THE CLASSROOM AND ONLINE.

ABOUT US

https://ts.vcu.edu/about-us/academic-technologies/
ACADEMIC TECHNOLOGIES INCLUDES MEDIA SUPPORT SERVICES (MSS), COMPRISED OF THREE TEAMS THAT PROVIDE STRATEGIC, OPERATIONAL, TECHNICAL AND CREATIVE MULTIMEDIA SUPPORT.

CLASSROOM AV SUPPORT

The MSS Classroom AV Support team maintains and supports over 160 centrally-supported classrooms.

This team of specialized technicians provide vital classroom services via TechSquad and hotline phone numbers for both campuses to ensure classroom needs are serviced right away and with minimal disruption.

LEARN MORE:
  go.vcu.edu/classroomsupport

REQUEST ASSISTANCE:
  Monroe Park Campus 828-1098
  MCV Campus 828-3400
  Online: go.vcu.edu/itsc

SUBSCRIBE FOR NEWS AND UPDATES:
  wp.vcu.edu/classroomsupport

ENGINEERING AND DESIGN

The MSS Engineering and Design (E&D) team specializes in:

- Audio/visual (A/V) system design
- A/V system programming
- A/V consultation and project management

Additional project success factors include extensive knowledge and experience with University policies and procedures regarding vendors, purchasing, networking, and facilities management. E&D staff are involved for the full life-cycle of an A/V project, helping explore and articulate current and future technologies.

LEARN MORE:
  go.vcu.edu/av-engineering
  Fees: go.vcu.edu/mss

REQUEST ASSISTANCE:
  Online: go.vcu.edu/avconsult

VIDEO PRODUCTION AND TELECONFERENCING

The MSS Video Production and Teleconferencing team produces broadcast-quality recorded programs for instructional, informational and documentary uses.

- Indoor/outdoor location shooting
- In-studio productions
- Computer-assisted post-production
- Live Streams
- DVD, Blu-ray or internet delivery
- Variety of digital formats

In addition, the team offers support for software-based (Zoom) video conferencing.

LEARN MORE:
  go.vcu.edu/video-production
  go.vcu.edu/videoconferencing
  go.vcu.edu/zoom

REQUEST ASSISTANCE:
  Consultation: 628-1184
  Online: go.vcu.edu/itsc