Below is a summary of classroom resources available to VCU instructors who teach in centrally managed classrooms. All of the information below and more is available at any time on this website: go.vcu.edu/classroomsupport.

**Centrally Managed Classrooms**

Each building with classrooms supported by Academic Technologies are represented on the pages linked below. Click on one of these links and then select a building to see a list of supported classrooms. Each classroom will provide you with a list of available technology resources for that specific room.

- MCV Campus Central Classrooms
- Monroe Park Campus Central Classrooms

Software requests should be submitted to classroomtech@vcu.edu. The Labs and Classrooms Computing support team will evaluate your request on a case-by-case basis, depending on the software availability. The list of basic software installed is available on our classroom podium computer resources page. Some of these applications may require licensing activation to be coordinated with your department.

**Technical Support for Centrally Managed Classrooms**

The contact information below is also available in the classroom on the podium's mousepad and the computer's desktop background.

- MCV Campus: 828-3400
- Monroe Park Campus: 828-1098

**Over The Phone Support**

Whether you are actively in class or have questions about a specific classroom, our onsite, campus-specific support staff is available to assist you with the classroom technology. We have remote system management tools at our disposal to provide the most efficient resolution to your classroom issues.

**In-Person Support**

If an issue arises that cannot be resolved by phone, someone from our onsite, campus-specific support staff will be dispatched to physically assist with your technical issues or questions.

**Request In-Room Training**

Our new appointment service will allow you to schedule one of the following training options as soon as 24 hours in advance. Click the appropriate campus link below. If you need to schedule training sooner, please call the appropriate campus office number so we can verify the classroom and technician availability.

- General System Training (30 minutes)
- Zoom for Classroom Use (30 minutes)
◆ Kaltura Classroom Capture (15 minutes)
◆ Quick System Operation (15 minutes)

Request Training on MCV or call 828-3400
Request Training on MPC or call 828-1098

Zoom in the Classrooms
The Zoom in the Classrooms webpage provides useful tips for using the classroom system in conjunction with Zoom. Keep in mind, most systems are considered “standard Zoom classrooms”, which means they have podium microphones and a document camera. “Advanced Zoom classrooms” also have room cameras.

More Classroom Information
The Classroom Technology Blog is where we provide current, helpful communications related to classroom technologies. Please consider subscribing so you don’t miss any notices that could impact your classrooms.