The Learning Systems department in Technology Services is responsible for maintaining the Blackboard system infrastructure and providing day-to-day support for faculty, staff and students.

For questions or more information on Blackboard features such as blogs, discussion boards, quizzes, and the Grade Center, please utilize these customized resources.

JumpStart
go.vcu.edu/bbjumpstart

To assist first-time Blackboard faculty users, the Learning Systems staff can create a basic course shell and provide additional information to continue using the system.

If you need a “JumpStart,” please send an email to:
blackboard@vcu.edu

Blackboard askIT Knowledge Base
go.vcu.edu/bbfaq

Learning Systems Announcements
wp.vcu.edu/learning-systems

VCU Technology Services
ts.vcu.edu

IT Support Center
Submit a Ticket go.vcu.edu/itsc
Phone 804-828-2227
Overview of Navigating Within Your Course

The content area default layout has several different types of menu buttons that are initially created (Build Content, Assessments, and Tools.) Hovering the Add Menu Item button within the course menu, located in the top left-hand corner, will display the different types of menu buttons that can be created.

In this example, the Course Documents button on the menu was created as a Content Area.

The Control Panel - An Overview